



Client Pet-sitting Policies

- Client will leave detailed instructions on house info. and pet info.. Please leave extra food in case of delays, Clean out refrigerator, remove all garbage, wash all dishes (ants), and note location of cleaning supplies.
- Client will leave itinerary with phone numbers and e-mails.
- Client will leave name and numbers if person not from Walk-N The Dog is sitting or dropping in.
- Client will give pet-sitter all necessary keys, back doors, garage and front door. This includes alarm codes with pass-word. Name and number of neighbor who has keys.
- Problems at your home. If there are any problems such as sick or injured animals, break-ins, vandalism, plumbing leaks, fire or weather disasters, Walk-N The Dog will make every effort to contact you or your emergency contact person. If no one can be reached Walk-N The Dog will manage the situation the best way we can.
- To avoid such problems Walk-N The Dog will not enter an unlocked house.
- Walk-N The Dog will be reimbursed for any expenses accrued under these circumstances by the next invoice.
- Client understands that if stay is longer that two days then sitter is not expected to stay from 7pm to 7am. every night. Sitter will be by to check and spend time with animals then leave to do what they need to do, spending no longer than three hours away. If longer, sitter will find a substitute sitter I.E., supervisor.
- Client understands that even though instructions are given we may need to use our best judgment if systems have failed or are to

complicated, I.E., watering systems, indoor/outdoor cats, alarm codes or pets schedules.

- Client understands that pets act differently when owners are not home, even if they themselves remain home. This may mean that their sleeping and eating patterns change. That they may not want to be touched or go on walks. Your pet may become fearful or destructive. Indoor cats may try to escape and not come in. We will do our best to keep things normal for them but may have to use our best judgment.
- Upon arrival Client is asked to call Walk-N The Dog to inform us you are home or we will come by to check on pets and client will be charged. Client will also find daily notes from sitter informing how the stay was.
- If there are any questions or problems discovered upon arrival, we ask client to sit down with Walk-N The Dog to discuss issues. This is to make improvements and to avoid assumptions.
- If there isn't clear communication then Walk-N The Dog reserves right to refuse future house-sitting or drop ins.
- Walk-N The Dog ask that client's house be in comfortable living condition, this includes working heat, clean bed and clean living areas.

Clients signature

Walk-N The Dog's signature