



Walk-N-The Dog Inc.

Professional Pet Care Services

2937 Florida Street

Oakland, Ca 94602

(510)978-6653, lovingyourpet@yahoo.com

Service Contract for the following services:

Group Dog Walking-\$25-\$30/walk, \$50/2 dogs same household

Two Walks: \$50/day 1/dog

Two Walks Plus: \$55/day 1/dog

Overnight pet sitting-\$75-\$200 or TBD

Pet Visits: \$25-\$55/visit

Pet Chauffeur: \$25/trip (pickup/drop-off for boarding-

Services, trips to vet or groomers) or \$25/hr if we stay with pet

Individual/Private Walks: TBD

Puppies solo visits: \$30

Bathing-\$25

Please note: All services are increased \$15.00-\$25.00 on major holidays.

Emergency scheduling, add \$25.00 to fees, and a \$5 key fee.

Client's Name (Please Print) _____ Pet's Name(s): _____

Address _____ City _____ Zip Code _____

Home Phone _____ Work _____ Cell _____

Email: _____

Veterinarian _____ Phone _____

Emergency Contact _____ Home Phone _____

Cell Phone _____ Work _____

Neighbor with key _____ Home Phone _____

Work _____ Cell _____

(Please advise your emergency contact of the unlikely possibility that it may be necessary for them to assume responsibility for the care of your pet while you are away)

Alarm: Company _____ Code _____ Phone _____ Password _____

Keys received: _____ Rabies/kennel cough received: _____ Rate: _____



Service: Walk-N-The Dog agrees to perform the pet care services listed above. Client understands that they are buying a space for group dog walks and that space is reserved for clients dog. In the event of inclement weather or natural disaster, Client authorizes Walk-N-The Dog to use our best judgment in caring for your pets and home. Office hours are between 8am to 6pm.

Health/Hygiene:

1. All pet(s) will have current vaccinations and a copy of the records have been provided.

Emergency Care: Client authorizes Walk-N-The Dog to obtain medical and/or emergency care for Client's pet(s) as deemed necessary by Walk-N-The Dog and the veterinarian. Client authorizes pet(s) to be transported to Client's vet or to the nearest available vet or animal hospital. Client assumes full responsibility for any related charges. Accurate phone numbers to contact you, as well as phone numbers of who ever will be taking care of your pets when on vacation are required.

Outdoor Cats/Unscheduled Return Visits: If Client requests that cats be allowed outside during the visit, and the cats does not return to the house during the allotted time for the visit, pet care provider may need to return or remain at the house. Fees will apply.

Payment: Client agrees to pay Walk-N-The Dog the rates indicated in this contract at the beginning of the month. The contract may be considered null and void and services may not be rendered if payment is not received within allotted time. Clients booking for overnights during a holiday period agree to pay 50% of the full fee as a deposit at the time of booking. Dog Walking Clients will be billed monthly. Payments must be received within 14 days. Late payments for all services will be charged \$25.

Cancellations: Calculated from the first day of scheduled service. There is no charge for cancellation within the allotted times: 48 hours notice for walking, day care, visits and chauffeuring. 7 days notice for pet setting. 14 days notice for any services during holiday periods. Client understands dog walks are a reserved space and client is allowed 14 days of cancellations that are in the allotted time frame, anything outside the 14 days will be charged in full.

Disaster & Evacuation Relief Program: Membership to this program ensures that in the event of a major disaster your pet(s) will be rescued by WNTD staff and taken to a safe location. Members must understand that WNTD will do its best to retrieve your pets safely. Members must also understand that this is not a guarantee that we will be able to rescue your pet(s). Membership costs \$100. Daily care for rescued pets will be charged boarding fees of \$55 a day. Members must complete required enrollment forms to be a part of this program.



Liability:

1. Client expressly waives and relinquishes any and all claims against Walk-N-The Dog and it's agents except those arising from gross negligence on the part of Walk-N-The Dog. These include but are not limited to deaths or disappearances of pet(s).
2. It is expressly understood and agreed that Walk-N-The Dog shall not be held responsible for any damage to the Client's property, or that of others or their persons, caused by Client's pet(s) during the period of which they are in its care, and Client agrees to indemnify and hold Walk-N-The Dog harmless from all claims, liabilities, damages, and losses in connection therewith.
3. Client agrees to be financially responsible for damage or injury caused by their pet to the property or person performing services for Walk-N-The Dog.
4. Client agrees to be financially responsible for any damage or injury caused by their pet to a third party while in the care of Walk-N-The Dog.
5. If pet(s) have a history of biting, Walk-N-The Dog reserves the right to refuse and terminate service. Bites must be reported to local authorities as provided by the law. The owner will be responsible for all medical care expenses and damages that result from an animal bite. Once a bite has occurred there is a bite history.
6. Client agrees to use arbitration in the event of any dispute.

Client Understanding: Client understands that animals are unpredictable and may behave differently in a new setting and that their animal will be exposed to risks by being in a social setting and in the parks. Client accepts the risks and financial responsibility. Risks include, but is not limited to, escaping from yard, foxtails, cuts, sprains, snakebites, horse incidents, communicable illnesses, poison oak, etc. If a Client's dog starts a fight or injures another animal/person, whether malicious or not, Client agrees to pay for their own costs, as well as costs for the other animal/person. Client agrees to trust the information given to them by Walk-N-The Dog in such instances. Walk-N-The Dog will rinse mud and dirt off after walks. Client will provide a hose and towel. Client understands that if their dog has gotten into something foul or serious burrs, they may need to provide a true bath and/or brushing. While getting to know your dog client may be asked to only feed pet ½ of their breakfast for the first month due to the need of a lot of treats for association.

Service Promise/Agreements: The SAFE and COMPASSIONATE care of your pet is our priority. We believe that trust is the most essential ingredient to our ongoing relationship. We will always be open and honest with you about any incident involving your pet. We trust that you will be able to hear what we have to say. In turn, it is crucial that you return our communications (phone, email, text message, handwritten notes) the same day!

Future Services:

1. Client authorizes this Contract to be valid for repeat assignments.

Client Signature _____ Date _____

Walk-N-The Dog Signature _____ Date _____

Thank You! It is our pleasure to serve you and your pet!